

PENDULUM DEFENSIBILITY DETERMINATION REVIEW

P E N D U L U M



Protecting Seniors, Securing Success

Pendulum understands the significance of defensibility in an organization. Our mission is to help an organization ensure the highest standards of care, safety, and legal protection. To help reach this goal, Pendulum has created the Defensibility Determination Review.

During this one-day, on-location service, a Pendulum Risk Control Consultant will assess an organization's defensibility (how an organization would fare should a liability claim or litigation occur). Pendulum looks at defensibility in relation to anything written that could be subpoenaed.

Areas reviewed include the organization's policies, procedures, and programs (Risk, Quality, and Safety Committees), employee relations (hiring process and training), elements of the admission process (expectations management, screening for high-risk areas, etc.), documentation in the medical record, and management of high-risk areas—skin integrity, falls, elopement, abuse, and medications.

Why should an organization look at their defensibility?

Legal Safeguarding

Seniors, their families, and facility operators all benefit from a strong defensibility strategy. It protects the organization from legal challenges, ensuring peace of mind for all stakeholders.

Resident Well-being

Defensibility is synonymous with resident well-being. It means creating a safe and nurturing environment that enhances the lives of senior residents, providing the quality of life they deserve.

Trust Building

Families entrust organizations with their loved ones, and defensibility builds and maintains that trust. An organization's commitment to safety and quality care should be unwavering.

Operational Efficiency

Addressing vulnerabilities through defensibility assessments can boost operational efficiency. Reducing the risk of legal disputes leads to cost savings and streamlined operations.

Reputation Management

A good reputation is invaluable in the senior care industry. Pendulum can help an organization build a reputation for excellence, attracting more residents and families.

Choose Pendulum to fortify an organization with a robust defensibility strategy.

Protect an organization's residents, reputation, and success. Contact Pendulum today to schedule a Defensibility Determination Review.