

PENDULUM DUE DILIGENCE ASSESSMENT

P E N D U L U M



Pendulum's Clinical Risk Management Due Diligence Assessment is a comprehensive service designed to assist senior care property sellers, buyers, management companies, and investors in making informed decisions when acquiring aging services organizations. Our assessment focuses on evaluating key operational, regulatory, and risk management aspects critical to understanding the defensibility of claims and the overall viability of the organization.

Key Benefits

- **Holistic Information Gathering:** Provides stakeholders with detailed insights into operations, workforce, service quality, regulatory compliance, liability concerns, and documentation practices
- **Risk Mitigation:** Identifies potential liabilities and areas of improvement that impact the organization's defensibility against claims
- **Informed Decision-making:** Equips stakeholders with essential information for strategic decision-making during acquisitions or partnerships

Process

- **On-location Assessment:** Review of selected documents to understand the organization's baseline operations and compliance. (This review can be completed off-site prior to the assessment if needed.) Comprehensive evaluation of the organization's services, clinical and operational processes, documentation practices, and environmental conditions to gain a firsthand understanding of the operational dynamics
- **Detailed Analysis:** In-depth review of policies, procedures, survey data, claim-related information, employment practices, staffing, and facility programs (quality, risk, safety, incident management) to identify strengths and areas for improvement

Deliverables

Upon completion of the assessment, stakeholders receive a detailed report highlighting:

- **Clinical Due Diligence Rating:** A rating letting the stakeholder know what the organization's risk exposure is from low to high
- **Consultant's Observations:** Insights and observations based on assessment and document review
- **Strengths and Improvement Opportunities:** Identification of outstanding strengths and critical areas for improvement, empowering stakeholders with actionable insights

Why Choose Pendulum?

- **Industry Expertise:** Our consultants specialize in senior care, bringing unparalleled expertise and experience to every assessment
- **Tailored Approach:** We customize our assessments to address specific client needs and acquisition considerations

For more information on how Pendulum can help with your due diligence, please call (888) 815-8250 or email us at Info@PendulumRisk-Claims.com.