

HUD RISK MANAGEMENT SERVICES

P E N D U L U M



Together, we can offer effective solutions serving you, the lenders, and your borrowers.

Pendulum's HUD services support lenders and borrowers in meeting various HUD requirements.

One-day, On-site Risk Assessment

The **HUD Quality of Care Risk Management Assessment** includes:

- Review of both operational and clinical processes
- Review of the environment for liability risk exposures
- Identification of operational and clinical opportunities
- Making recommendations for the improvement of operational and clinical processes
- Developing a strategy to implement the recommendations
- Review of survey history and processes implemented to address deficiencies

Quality of Care Risk Management Program Requirement Services

- **Third-party Incident Reviews:** Our risk consultant will perform monthly third-party reviews of incidents with potential liability implications for your facility. These reviews will be followed by quarterly scheduled phone conversations with a designated facility representative.

During these discussions, the risk consultant will provide guidance on reducing exposure to Professional Liability Insurance (PLI) claims, along with recommendations for staff training and follow-up actions. Our objective is to enhance your risk management practices and maintain the highest standards of care and safety
- **Additional Risk Management Activities:** Our risk consultant, in collaboration with the facility and/or lender, may engage in various supplementary risk management initiatives. These efforts may include on-site visits, telephonic support, training sessions, and assistance in developing new policies, procedures, risk management and quality plans, and more

For more information, please reach out to Pendulum

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