

# PENDULUM RiskAssist Program

P E N D U L U M



## PENDULUM RiskAssist Program Examples

### Quality Program

- Performance
- Improvement
- Admission Process
- Test Tracking and Management
- Repeat Deficiencies

### Risk Management Program

- Event Reporting
- Investigations
- Root Cause Analysis
- Action Plans
- Managing Complaints and Grievances
- Expectations Management

### High Risk Areas

- Fall Mitigation
- Skin and Wound Management
- Elopement Program
- Transitions of Care

### CMS Designations

- Special Focus Facility
- Abuse Icon

In the healthcare sector, persistent challenges demand comprehensive risk mitigation strategies that extend beyond assessments or education efforts.

Pendulum's RiskAssist Program surpasses the traditional menu of options; it embodies strategic improvement. Our dedicated risk consultants collaborate closely with leadership teams to identify and tackle core issues within the facility. Whether it involves enhancing documentation, refining event management, or strengthening high risk programs, Pendulum is committed to working together to develop tailored strategies that drive lasting improvement.

### The Pendulum RiskAssist Program has three components:

- **Initial Call:** Working alongside the leadership team, the Pendulum Risk Consultant identifies areas of concern and requests relevant program materials. After reviewing these materials, the consultant focuses on addressing gaps and providing resources to enhance compliance and safety.
- **Implementation:** Depending on program needs, we may conduct an onsite visit for observations, attend safety quality meetings, or facilitate virtual training sessions that are recorded to ensure consistent messaging and accessibility for all staff.
- **Follow-up:** Scheduled calls at 30 and 60 days assess program progress, address barriers, and offer feedback and recommendations and upon completion, the facility receives a summary report for reference.

The Pendulum RiskAssist Program includes one-year access to the Pendulum Risk Management Resource Center for Senior Housing or the Pendulum Allied Health Risk Management Resource Center, offering various documents such as sample clinical policies, assessment forms, and checklists.

**Contact Pendulum today** to learn more about how our RiskAssist Program can address your risk and safety needs.

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