

PENDULUM SERVICES

P E N D U L U M



Pendulum team members and risk consultants work together to listen to our clients—whether providers, agents, brokers, captives, carriers, underwriters, or lenders—and create personalized risk management and defensibility strategies for the senior housing setting. On the claims side, Pendulum has provided claim handling support specifically to the aging services industry for years.

WHAT CAN WE DO FOR YOU?

By customizing a program or service from the start risk and defensibility management becomes reflective of the intent and more valuable to the user.

RISK MANAGEMENT

• On-location Assessments and Services

We offer a variety of assessments and on-location services. If you can imagine it, we probably can do it!



Our custom risk management program, RiskAssist, allows an organization to work closely with a risk consultant on a focus area of their choosing, such as documentation, risk management program development, fall management, skin integrity, or mentoring.

• Desk-based Services

Our on-location assessments have been converted into comprehensive desk-based assessments allowing an organization to still receive the benefits of a complete risk assessment via phone calls and virtual meetings.

• Training

Topics can be as detailed as a documentation training or cover those high-risk areas every organization faces—falls, abuse, skin integrity, elopement. Training can be conducted either on-site or virtually, depending on the needs of the organization, and is customized specifically for the organization.

• Web-based Services

Pendulum's resource center includes sample policies and procedures, best practices, tools, and other information pertinent to the senior housing industry to help users find what they need in one convenient location. We also offer the opportunity for custom-branded resource centers for clients wanting an online destination especially for their client base.

CLAIMS MANAGEMENT

• Pendulum Claims Management Services

Our team of experienced claim managers, insurance specialists, attorneys, and technical staff can provide you with the support you need. We are a boutique claims management firm focused on the senior living sector that operates as a full-service Third-party Administrator.

SO, WHAT CAN WE DO FOR YOU?

Give us a call or drop us an email and let's find out what we can do for you!

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